

Terms & Conditions of Business to the Lodging Agreement for Individual Guests in the Sauerland Stern Hotel

Lodging conditions

- 1) The lodging contract is deemed concluded as soon as the room has been ordered and committed or, if confirmation was not possible for time reasons, provided.
- 2) Conclusion of the lodging contract requires the parties to fulfil the agreement irrespective of for how long the contract has been concluded.
- 3) If the Hotel is unable to provide the room, the Hotel shall be required to arrange for accommodation of at least equivalent quality or to pay the guest damages.
- 4) Good faith requires the Hotel to let unused rooms elsewhere if possible to avoid vacancies. Until the room has been let elsewhere, the guest must pay the amount calculated per Article 6 for the duration of the contract.
- 5) The rented rooms are available for occupation from 3.00 p.m. on the day of arrival.

Cancellation terms

- 6) The guest will be charged 60% of the agreed services when contractually agreed services are cancelled in full or in part. The guest is explicitly granted the right to prove that the Hotel has suffered no losses whatsoever or losses significantly lower than 60% of the agreed services. The Hotel reserves the right to assert further damages in addition.

Means of payment

- 7) Besides cash payment, the following are accepted exclusively as means of payment: EC Card, travellers' cheques and credit cards (Diners Club, Eurocard, American Express and VISA). No credit is allowed for bill amounts due on departure, and they must be settled immediately.

Miscellaneous

- 8) Verbal side agreements have not been made and shall not be valid. Amendments and addenda require written form. That shall also apply to any waivers of written form. Place of performance and exclusive place of jurisdiction is Korbach.
- 9) Pets are not allowed.

Last updated: 05/07

